

# Rob Girard MCSE, VCP, CCNA

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| <b>Goal</b>  |                         |
| I want to effectively use technology to empower clients to achieve cutting edge efficiency by leveraging and building upon my technical expertise and leadership skills in a dynamic, service-oriented environment.  |                         |
| <b>Employment History</b>  |                         |
| <b>Northwater Capital Management -Toronto, ON</b>  | <b>2007-2009</b>        |
| <a href="http://www.northwatercapital.com">www.northwatercapital.com</a>   |                         |
| Associate, IT  | 2007-2009               |
| <b>Travelers Guarantee Company of Canada -Toronto, ON</b>  | <b>1997-2007</b>        |
| <a href="http://www.travelersguarantee.com">www.travelersguarantee.com</a>   |                         |
| Manager, Infrastructure Services   | 2006-2007               |
| Team Leader & National Network Coordinator   | 2004-2005               |
| National Network Coordinator   | 2003-2004               |
| Network Administrator  | 2000-2003               |
| Systems Analyst  | 1998-1999               |
| Co-op Student  | 1997                    |
| <b>Professional Designations</b>   |                         |
| VMware Certified Professional (VCP)  | 2005                    |
| Microsoft Certified System Engineer (MCSE – NT4 & 2000)  | 2001                    |
| Cisco Certified Network Associate (CCNA)   | 2002                    |
| Cisco Advanced Pix Firewall Cert (CSPFA)   | 2003                    |
| Certified Novell Administrator (CNA v4.1)  | 1997                    |
| <b>Strengths</b>   |                         |
| Big-picture thinker  | Good communicator       |
| Dedicated work ethic   | Troubleshooting         |
| Professional attitude  | Attention to detail     |
| Self-motivated, motivates others   | Creative and innovative |
| Able to effectively evaluate key staff strengths and delegate work accordingly to maximize productivity of the team  | Calm under pressure     |
| <b>Responsibility Highlights</b>   |                         |
| <ul style="list-style-type: none"> <li>• Developed strategies to leverage existing and new technology to maximize productivity of employees at all levels under varying budgetary conditions</li> <li>• Planned, implemented &amp; managed Infrastructure across four geographically dispersed locations</li> <li>• Developed Infrastructure Team: Interview, hire, train, set expectations, evaluate and monitor staff progress</li> <li>• Maintained a secure and constantly improving environment</li> <li>• Final tier of internal troubleshooting escalation</li> <li>• Handled budgeting, contracts, negotiations, asset management, purchasing</li> <li>• Met legislative and regulatory requirements, including PIPEDA (Privacy) &amp; SOX (Sarbanes Oxley)</li> <li>• Key contact for internal and external Audits</li> <li>• Documentation: created, revised, retired</li> </ul> |                         |

**Career Highlights**

- Facilitator on Virtualization @ Institutional Investor Technology Forum in Boston (Nov. 2008)
- Keynote speaker at VMware Seminars (March 2006 & February 2007)
- Spear-headed a disaster recovery (DR) project that resulted in an infrastructure overhaul. Resultant model was easier to support both operationally and from a DR perspective. It also minimized "Just-in-case costs" and maximized the impact of money spent improving day-to-day operations. This innovative solution was showcased twice at two VMware Seminars
- Virtualized the infrastructure and introduced a Storage Area Network (SAN) and IBM Blade Center. The consequent model proved to be cost effective, scalable and easier to manage. It also allowed for new troubleshooting methods.
- Played instrumental role in making my Infrastructure Services Group indispensable to our organization
- Maintained a high level of service amidst the instability mergers and acquisitions
- Became youngest member of management team in company's history
- Developed a unique remote access strategy that leveraged in-place technologies provided 2-factor authentication, and cut costs
- Designed & implemented site-to-site & client-side VPN solutions
- Lead multiple successful infrastructure migrations
- Architected an Active Directory to support multiple locations with varied levels of access control
- Implemented significant upgrades with minimal negative impact to the end-user through detailed planning, strong communication skills, training & opportune timing
- Successfully led Y2K and Daylight Savings Time projects under tight time constraints
- Developed and launched "Lunch N Learns" on a wide variety of topics which raised the technical skills of employees across all levels of the organization, e.g.: "Outlook: More than just email" and "Internet Tips & Tricks"
- Implemented & supported Blackberry Enterprise Server with 35-plus devices
- Championed early adoption of IP-based Video Conferencing which cut down travel costs

**Technical Skills**

In-depth knowledge and experience in a broad range of Microsoft, Cisco, VMware, Linux and other technologies, including, but not limited to:

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| Windows Server (NT4 – 2008)  | Windows Workstation (95 through Win7)                                    |
| Virtualization Technology (VMware ESX Server v2.5x through vSphere)        | TCP/IP (LAN/WAN, Design, Implementation and Troubleshooting),            |
| Solaris Unix10 Administration  | Linux  |
| Exchange   | Active Directory   |
| 3PAR & EMC Storage Area Networks (SAN)                                     | Routers & Firewalls (Cisco & Checkpoint)                                 |
| MS Office (Versions '95 – 2007 – Training, Deployment, Support, Solutions) | Windows Software Update Services (WSUS) and other patch-management tools |
| IIS, SharePoint, MOSS 2007, LAMP, Drupal                                   | SQL  |
| Terminal Services & Thin Clients   | Virtual Private Networking (VPN)   |
| Distributed File System (DFS)  | Internet Security & Acceleration Server (ISA)                            |
| IBM BladeCenter  | Replication: EMC Replistor & DoubleTake                                  |
| Group Policies (GPO's)   | Enterprise Antivirus Solutions (McAfee & Norton)                         |
| Asigra TeleVaulting (backup software)                                      | Blackberry Enterprise Server (BES) and Devices                           |

**Education**

**1996–1997**

**University of Waterloo**

**Waterloo, ON**

- Candidate for Computer Science degree & Co-op Program

**Interests**

Digital Photography, Technology, Camping, Canoeing, Fitness & Nutrition, Self-improvement , Travel, Scuba Diving, Gaming, Rock Climbing